

Capabilities Document — Health



At Connex Solutions, we are proud of our long-lasting impact within the health sector; supporting hospitals, medical centres, aged care facilities, doctors surgeries and dental clinics over the last 15 years with our range of specialty services.



As specialist electrical & telecommunications contractors, we have extensive experience and knowledge of the significant procedures and protocols required to achieve compliance when working within a medical environment.

Our technicians work closely with site vendors, stakeholders, health professionals and management onsite to ensure minimal disruptions and maximum notice, with all permits completed well in advance of work commencing.

We have a comprehensive knowledge and understanding of AS3003 – Body Protected & Cardiac Patient areas for maintenance, testing, commissioning, and design. Sitewide AS3003 compliance testing records can also be provided and managed by Connex Solutions in electronic format with records readily available when required for site compliance audits.

Our work procedures take into consideration the high levels of security and privacy required by both patients and their carers as our staff navigate relevant buildings and office areas.

All employees have completed clearance, inductions, and training, backed by our compliant safety systems and procedures. These include Safety Management Plans (SMP) and SWMS, alongside site-specific JSA, Quality and Company Policies.

Our Experience & Current Stats:

Over **7500** work orders completed in the Health Sector



2500 Preventative Maintenance (PM)
– body protected areas, cardiac areas, operating theatre maintenance, electrical distribution maintenance & RCD testing, emergency lighting, external security and area lighting



2000 Emergency Breakdowns
– when outages occur or urgent upgrades are required, our site knowledge enables a rapid response time, prompt repairs and minimal site disruption to electrical services

800 Urgent After-Hours Callouts – with 24/7 support for all our sites, we are able to ensure our clients are kept safe and can get back online asap



0000

2100

100 Critical Projects – including essential switchboard upgrades, EV charging stations, major lighting upgrades, linear accelerator installations, fibre optics & data cabling for comm's and data room upgrades, and body and cardiac protected patient area upgrades

1000



2100 Quoted Works – a dedicated Key Account Manager (KAM) will quote all requested or identified on-site repairs and upgrades

It's how we connex.

With a dedicated Key Account Manager (KAM) available to guide you through all works and any assistance required, our 24/7 call centre to assist with your urgent needs, and experience in the Health Sector that is second to none – Connex Solutions is a trusted partner for all your health facility's electrical and telecommunication needs.

South Australia

260 Wright street
Adelaide, SA 5000

Victoria

52/63-75 Turner St
Port Melbourne, VIC 3207

P. 1300 376 123

E. info@connexsolutions.com.au

W. connexsolutions.com.au

ABN 95 690 161 977